

FY2018 - Performance Measurement Module (Sys PM)

Summary Report for VA-501 - Norfolk, Chesapeake, Suffolk/Isle of Wight, Southampton Counties CoC

Measure 1: Length of Time Persons Remain Homeless

This measures the number of clients active in the report date range across ES, SH (Metric 1.1) and then ES, SH and TH (Metric 1.2) along with their average and median length of time homeless. This includes time homeless during the report date range as well as prior to the report start date, going back no further than October, 1, 2012.

Metric 1.1: Change in the average and median length of time persons are homeless in ES and SH projects.
Metric 1.2: Change in the average and median length of time persons are homeless in ES, SH, and TH projects.

a. This measure is of the client’s entry, exit, and bed night dates strictly as entered in the HMIS system.

	Universe (Persons)		Average LOT Homeless (bed nights)			Median LOT Homeless (bed nights)		
	Submitted FY 2017	FY 2018	Submitted FY 2017	FY 2018	Difference	Submitted FY 2017	FY 2018	Difference
1.1 Persons in ES and SH	1906	2077	52	89	37	30	42	12
1.2 Persons in ES, SH, and TH	2016	2171	63	98	35	35	47	12

b. This measure is based on data element 3.17.

This measure includes data from each client’s Living Situation (Data Standards element 3.917) response as well as time spent in permanent housing projects between Project Start and Housing Move-In. This information is added to the client’s entry date, effectively extending the client’s entry date backward in time. This “adjusted entry date” is then used in the calculations just as if it were the client’s actual entry date.

The construction of this measure changed, per HUD’s specifications, between FY 2016 and FY 2017. HUD is aware that this may impact the change between these two years.

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	Universe (Persons)		Average LOT Homeless (bed nights)			Median LOT Homeless (bed nights)		
	Submitted FY 2017	FY 2018	Submitted FY 2017	FY 2018	Difference	Submitted FY 2017	FY 2018	Difference
1.1 Persons in ES, SH, and PH (prior to "housing move in")	1928	1972	194	312	118	49	94	45
1.2 Persons in ES, SH, TH, and PH (prior to "housing move in")	2040	2060	214	320	106	56	100	44

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Measure 2: The Extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness

This measures clients who exited SO, ES, TH, SH or PH to a permanent housing destination in the date range two years prior to the report date range. Of those clients, the measure reports on how many of them returned to homelessness as indicated in the HMIS for up to two years after their initial exit.

After entering data, please review and confirm your entries and totals. Some HMIS reports may not list the project types in exactly the same order as they are displayed below.

	Total # of Persons who Exited to a Permanent Housing Destination (2 Years Prior)	Returns to Homelessness in Less than 6 Months		Returns to Homelessness from 6 to 12 Months		Returns to Homelessness from 13 to 24 Months		Number of Returns in 2 Years	
		FY 2018	% of Returns	FY 2018	% of Returns	FY 2018	% of Returns	FY 2018	% of Returns
Exit was from SO	35	2	6%	4	11%	3	9%	9	26%
Exit was from ES	291	2	1%	8	3%	25	9%	35	12%
Exit was from TH	116	5	4%	6	5%	5	4%	16	14%
Exit was from SH	0	0		0		0		0	
Exit was from PH	500	23	5%	23	5%	28	6%	74	15%
TOTAL Returns to Homelessness	942	32	3%	41	4%	61	6%	134	14%

Measure 3: Number of Homeless Persons

Metric 3.1 – Change in PIT Counts

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This measures the change in PIT counts of sheltered and unsheltered homeless person as reported on the PIT (not from HMIS).

	January 2017 PIT Count	January 2018 PIT Count	Difference
Universe: Total PIT Count of sheltered and unsheltered persons	703	773	70
Emergency Shelter Total	535	597	62
Safe Haven Total	0	0	0
Transitional Housing Total	99	96	-3
Total Sheltered Count	634	693	59
Unsheltered Count	69	80	11

Metric 3.2 – Change in Annual Counts

This measures the change in annual counts of sheltered homeless persons in HMIS.

	Submitted FY 2017	FY 2018	Difference
Universe: Unduplicated Total sheltered homeless persons	2028	2198	170
Emergency Shelter Total	1910	2074	164
Safe Haven Total	0	0	0
Transitional Housing Total	179	196	17

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Measure 4: Employment and Income Growth for Homeless Persons in CoC Program-funded Projects

Metric 4.1 – Change in earned income for adult system stayers during the reporting period

	Submitted FY 2017	FY 2018	Difference
Universe: Number of adults (system stayers)	166	168	2
Number of adults with increased earned income	14	19	5
Percentage of adults who increased earned income	8%	11%	3%

Metric 4.2 – Change in non-employment cash income for adult system stayers during the reporting period

	Submitted FY 2017	FY 2018	Difference
Universe: Number of adults (system stayers)	166	168	2
Number of adults with increased non-employment cash income	77	88	11
Percentage of adults who increased non-employment cash income	46%	52%	6%

Metric 4.3 – Change in total income for adult system stayers during the reporting period

	Submitted FY 2017	FY 2018	Difference
Universe: Number of adults (system stayers)	166	168	2
Number of adults with increased total income	87	103	16
Percentage of adults who increased total income	52%	61%	9%

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Metric 4.4 – Change in earned income for adult system leavers

	Submitted FY 2017	FY 2018	Difference
Universe: Number of adults who exited (system leavers)	175	188	13
Number of adults who exited with increased earned income	66	75	9
Percentage of adults who increased earned income	38%	40%	2%

Metric 4.5 – Change in non-employment cash income for adult system leavers

	Submitted FY 2017	FY 2018	Difference
Universe: Number of adults who exited (system leavers)	175	188	13
Number of adults who exited with increased non-employment cash income	38	47	9
Percentage of adults who increased non-employment cash income	22%	25%	3%

Metric 4.6 – Change in total income for adult system leavers

	Submitted FY 2017	FY 2018	Difference
Universe: Number of adults who exited (system leavers)	175	188	13
Number of adults who exited with increased total income	88	102	14
Percentage of adults who increased total income	50%	54%	4%

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Measure 5: Number of persons who become homeless for the 1st time

Metric 5.1 – Change in the number of persons entering ES, SH, and TH projects with no prior enrollments in HMIS

	Submitted FY 2017	FY 2018	Difference
Universe: Person with entries into ES, SH or TH during the reporting period.	1910	1973	63
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	501	541	40
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time)	1409	1432	23

Metric 5.2 – Change in the number of persons entering ES, SH, TH, and PH projects with no prior enrollments in HMIS

	Submitted FY 2017	FY 2018	Difference
Universe: Person with entries into ES, SH, TH or PH during the reporting period.	2275	2432	157
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	631	666	35
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time.)	1644	1766	122

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Measure 6: Homeless Prevention and Housing Placement of Persons defined by category 3 of HUD's Homeless Definition in CoC Program-funded Projects

This Measure is not applicable to CoCs in FY2018 (Oct 1, 2017 - Sept 30, 2018) reporting period.

Measure 7: Successful Placement from Street Outreach and Successful Placement in or Retention of Permanent Housing

Metric 7a.1 – Change in exits to permanent housing destinations

	Submitted FY 2017	FY 2018	Difference
Universe: Persons who exit Street Outreach	248	263	15
Of persons above, those who exited to temporary & some institutional destinations	56	44	-12
Of the persons above, those who exited to permanent housing destinations	67	100	33
% Successful exits	50%	55%	5%

Metric 7b.1 – Change in exits to permanent housing destinations

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	Submitted FY 2017	FY 2018	Difference
Universe: Persons in ES, SH, TH and PH-RRH who exited, plus persons in other PH projects who exited without moving into housing	1937	1928	-9
Of the persons above, those who exited to permanent housing destinations	820	646	-174
% Successful exits	42%	34%	-8%

Metric 7b.2 – Change in exit to or retention of permanent housing

	Submitted FY 2017	FY 2018	Difference
Universe: Persons in all PH projects except PH-RRH	500	543	43
Of persons above, those who remained in applicable PH projects and those who exited to permanent housing destinations	490	533	43
% Successful exits/retention	98%	98%	0%

FY2018 - SysPM Data Quality

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This is a new tab for FY 2016 submissions only. Submission must be performed manually (data cannot be uploaded). Data coverage and quality will allow HUD to better interpret your Sys PM submissions.

Your bed coverage data has been imported from the HIC module. The remainder of the data quality points should be pulled from data quality reports made available by your vendor according to the specifications provided in the HMIS Standard Reporting Terminology Glossary. You may need to run multiple reports into order to get data for each combination of year and project type.

You may enter a note about any field if you wish to provide an explanation about your data quality results. This is not required.

FY2018 - SysPM Data Quality

	All ES, SH				All TH				All PSH, OPH				All RRH				All Street Outreach			
	2014-2015	2015-2016	2016-2017	2017-2018	2014-2015	2015-2016	2016-2017	2017-2018	2014-2015	2015-2016	2016-2017	2017-2018	2014-2015	2015-2016	2016-2017	2017-2018	2014-2015	2015-2016	2016-2017	2017-2018
1. Number of non-DV Beds on HIC	225	355	377	405	154	141	128	126	729	703	810	872	88	307	471	344				
2. Number of HMIS Beds	79	79	87	405	131	96	86	121	404	438	499	563	40	307	471	344				
3. HMIS Participation Rate from HIC (%)	35.11	22.25	23.08	100.00	85.06	68.09	67.19	96.03	55.42	62.30	61.60	64.56	45.45	100.00	100.00	100.00				
4. Unduplicated Persons Served (HMIS)	1624	1437	1910	2408	417	263	175	197	416	498	510	611	1012	1175	1242	1182	5	137	184	313
5. Total Leavers (HMIS)	1545	1350	1614	1950	302	208	106	150	51	66	87	78	606	704	805	691	0	58	87	189
6. Destination of Don't Know, Refused, or Missing (HMIS)	876	654	286	1301	3	6	2	12	3	3	1	0	23	7	20	21	0	9	13	31
7. Destination Error Rate (%)	56.70	48.44	17.72	66.72	0.99	2.88	1.89	8.00	5.88	4.55	1.15	0.00	3.80	0.99	2.48	3.04		15.52	14.94	16.40