

FY2019 - Performance Measurement Module (Sys PM)

Summary Report for VA-501 - Norfolk, Chesapeake, Suffolk/Isle of Wight, Southampton Counties CoC

Measure 1: Length of Time Persons Remain Homeless

This measures the number of clients active in the report date range across ES, SH (Metric 1.1) and then ES, SH and TH (Metric 1.2) along with their average and median length of time homeless. This includes time homeless during the report date range as well as prior to the report start date, going back no further than October, 1, 2012.

Metric 1.1: Change in the average and median length of time persons are homeless in ES and SH projects.

Metric 1.2: Change in the average and median length of time persons are homeless in ES, SH, and TH projects.

a. This measure is of the client's entry, exit, and bed night dates strictly as entered in the HMIS system.

	Universe (Persons)		Average LOT Homeless (bed nights)			Median LOT Homeless (bed nights)		
	Submitted FY 2018	FY 2019	Submitted FY 2018	FY 2019	Difference	Submitted FY 2018	FY 2019	Difference
1.1 Persons in ES and SH	2077	2380	89	65	-24	42	30	-12
1.2 Persons in ES, SH, and TH	2171	2451	98	72	-26	47	33	-14

b. This measure is based on data element 3.17.

This measure includes data from each client's Living Situation (Data Standards element 3.917) response as well as time spent in permanent housing projects between Project Start and Housing Move-In. This information is added to the client's entry date, effectively extending the client's entry date backward in time. This "adjusted entry date" is then used in the calculations just as if it were the client's actual entry date.

The construction of this measure changed, per HUD's specifications, between FY 2016 and FY 2017. HUD is aware that this may impact the change between these two years.

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	Universe (Persons)		Average LOT Homeless (bed nights)			Median LOT Homeless (bed nights)		
	Submitted FY 2018	FY 2019	Submitted FY 2018	FY 2019	Difference	Submitted FY 2018	FY 2019	Difference
1.1 Persons in ES, SH, and PH (prior to "housing move in")	1972	2409	312	265	-47	94	66	-28
1.2 Persons in ES, SH, TH, and PH (prior to "housing move in")	2060	2478	320	281	-39	100	70	-30

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Measure 2: The Extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness

This measures clients who exited SO, ES, TH, SH or PH to a permanent housing destination in the date range two years prior to the report date range. Of those clients, the measure reports on how many of them returned to homelessness as indicated in the HMIS for up to two years after their initial exit.

After entering data, please review and confirm your entries and totals. Some HMIS reports may not list the project types in exactly the same order as they are displayed below.

	Total # of Persons who Exited to a Permanent Housing Destination (2 Years Prior)	Returns to Homelessness in Less than 6 Months		Returns to Homelessness from 6 to 12 Months		Returns to Homelessness from 13 to 24 Months		Number of Returns in 2 Years	
		FY 2019	% of Returns	FY 2019	% of Returns	FY 2019	% of Returns	FY 2019	% of Returns
Exit was from SO	70	10	14%	5	7%	6	9%	21	30%
Exit was from ES	392	7	2%	17	4%	41	10%	65	17%
Exit was from TH	85	4	5%	2	2%	6	7%	12	14%
Exit was from SH	0	0		0		0		0	
Exit was from PH	549	23	4%	25	5%	27	5%	75	14%
TOTAL Returns to Homelessness	1096	44	4%	49	4%	80	7%	173	16%

Measure 3: Number of Homeless Persons

Metric 3.1 – Change in PIT Counts

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This measures the change in PIT counts of sheltered and unsheltered homeless person as reported on the PIT (not from HMIS).

	January 2018 PIT Count	January 2019 PIT Count	Difference
Universe: Total PIT Count of sheltered and unsheltered persons	773	700	-73
Emergency Shelter Total	597	543	-54
Safe Haven Total	0	0	0
Transitional Housing Total	96	71	-25
Total Sheltered Count	693	614	-79
Unsheltered Count	80	86	6

Metric 3.2 – Change in Annual Counts

This measures the change in annual counts of sheltered homeless persons in HMIS.

	Submitted FY 2018	FY 2019	Difference
Universe: Unduplicated Total sheltered homeless persons	2198	2478	280
Emergency Shelter Total	2074	2398	324
Safe Haven Total	0	0	0
Transitional Housing Total	196	131	-65

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Measure 4: Employment and Income Growth for Homeless Persons in CoC Program-funded Projects

Metric 4.1 – Change in earned income for adult system stayers during the reporting period

	Submitted FY 2018	FY 2019	Difference
Universe: Number of adults (system stayers)	168	163	-5
Number of adults with increased earned income	19	16	-3
Percentage of adults who increased earned income	11%	10%	-1%

Metric 4.2 – Change in non-employment cash income for adult system stayers during the reporting period

	Submitted FY 2018	FY 2019	Difference
Universe: Number of adults (system stayers)	168	163	-5
Number of adults with increased non-employment cash income	88	83	-5
Percentage of adults who increased non-employment cash income	52%	51%	-1%

Metric 4.3 – Change in total income for adult system stayers during the reporting period

	Submitted FY 2018	FY 2019	Difference
Universe: Number of adults (system stayers)	168	163	-5
Number of adults with increased total income	103	94	-9
Percentage of adults who increased total income	61%	58%	-3%

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Metric 4.4 – Change in earned income for adult system leavers

	Submitted FY 2018	FY 2019	Difference
Universe: Number of adults who exited (system leavers)	188	169	-19
Number of adults who exited with increased earned income	75	68	-7
Percentage of adults who increased earned income	40%	40%	0%

Metric 4.5 – Change in non-employment cash income for adult system leavers

	Submitted FY 2018	FY 2019	Difference
Universe: Number of adults who exited (system leavers)	188	169	-19
Number of adults who exited with increased non-employment cash income	47	60	13
Percentage of adults who increased non-employment cash income	25%	36%	11%

Metric 4.6 – Change in total income for adult system leavers

	Submitted FY 2018	FY 2019	Difference
Universe: Number of adults who exited (system leavers)	188	169	-19
Number of adults who exited with increased total income	102	114	12
Percentage of adults who increased total income	54%	67%	13%

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Measure 5: Number of persons who become homeless for the 1st time

Metric 5.1 – Change in the number of persons entering ES, SH, and TH projects with no prior enrollments in HMIS

	Submitted FY 2018	FY 2019	Difference
Universe: Person with entries into ES, SH or TH during the reporting period.	1973	2319	346
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	541	658	117
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time)	1432	1661	229

Metric 5.2 – Change in the number of persons entering ES, SH, TH, and PH projects with no prior enrollments in HMIS

	Submitted FY 2018	FY 2019	Difference
Universe: Person with entries into ES, SH, TH or PH during the reporting period.	2432	2811	379
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	666	772	106
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time.)	1766	2039	273

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Measure 6: Homeless Prevention and Housing Placement of Persons defined by category 3 of HUD's Homeless Definition in CoC Program-funded Projects

This Measure is not applicable to CoCs in FY2019 (Oct 1, 2018 - Sept 30, 2019) reporting period.

Measure 7: Successful Placement from Street Outreach and Successful Placement in or Retention of Permanent Housing

Metric 7a.1 – Change in exits to permanent housing destinations

	Submitted FY 2018	FY 2019	Difference
Universe: Persons who exit Street Outreach	263	200	-63
Of persons above, those who exited to temporary & some institutional destinations	44	35	-9
Of the persons above, those who exited to permanent housing destinations	100	61	-39
% Successful exits	55%	48%	-7%

Metric 7b.1 – Change in exits to permanent housing destinations

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	Submitted FY 2018	FY 2019	Difference
Universe: Persons in ES, SH, TH and PH-RRH who exited, plus persons in other PH projects who exited without moving into housing	1928	2464	536
Of the persons above, those who exited to permanent housing destinations	646	700	54
% Successful exits	34%	28%	-6%

Metric 7b.2 – Change in exit to or retention of permanent housing

	Submitted FY 2018	FY 2019	Difference
Universe: Persons in all PH projects except PH-RRH	543	551	8
Of persons above, those who remained in applicable PH projects and those who exited to permanent housing destinations	533	541	8
% Successful exits/retention	98%	98%	0%

FY2019 - SysPM Data Quality

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This is a new tab for FY 2016 submissions only. Submission must be performed manually (data cannot be uploaded). Data coverage and quality will allow HUD to better interpret your Sys PM submissions.

Your bed coverage data has been imported from the HIC module. The remainder of the data quality points should be pulled from data quality reports made available by your vendor according to the specifications provided in the HMIS Standard Reporting Terminology Glossary. You may need to run multiple reports into order to get data for each combination of year and project type.

You may enter a note about any field if you wish to provide an explanation about your data quality results. This is not required.

FY2019 - SysPM Data Quality

	All ES, SH				All TH				All PSH, OPH				All RRH				All Street Outreach			
	2015-2016	2016-2017	2017-2018	2018-2019	2015-2016	2016-2017	2017-2018	2018-2019	2015-2016	2016-2017	2017-2018	2018-2019	2015-2016	2016-2017	2017-2018	2018-2019	2015-2016	2016-2017	2017-2018	2018-2019
1. Number of non-DV Beds on HIC	355	377	405	408	141	128	126	77	703	810	872	852	307	471	344	440				
2. Number of HMIS Beds	79	87	405	408	96	86	121	77	438	499	563	554	307	471	344	440				
3. HMIS Participation Rate from HIC (%)	22.25	23.08	100.00	100.00	68.09	67.19	96.03	100.00	62.30	61.60	64.56	65.02	100.00	100.00	100.00	100.00				
4. Unduplicated Persons Served (HMIS)	1437	1910	2408	2696	263	175	197	136	498	510	611	633	1175	1242	1182	1287	137	184	313	206
5. Total Leavers (HMIS)	1350	1614	1950	2364	208	106	150	94	66	87	78	111	704	805	691	769	58	87	189	136
6. Destination of Don't Know, Refused, or Missing (HMIS)	654	286	1301	1836	6	2	12	11	3	1	0	1	7	20	21	25	9	13	31	7
7. Destination Error Rate (%)	48.44	17.72	66.72	77.66	2.88	1.89	8.00	11.70	4.55	1.15	0.00	0.90	0.99	2.48	3.04	3.25	15.52	14.94	16.40	5.15