

## System Performance Measures Trend Report FY17-21

Note: FY20 numbers in RED reflect updates due to resubmission of FY20 data once data errors were fixed.

### Average Length of Time Persons Remain Homeless

Jurisdiction(s)	FY17	FY18	FY19	FY20	FY21	Change
SVHC (Norfolk/Chesapeake/ Western Tidewater)	63	98	72	90	118	↑

*\*Emergency Shelter and Transitional Housing*

### Returns to Homelessness from Permanent Supportive Housing Within 2 Years

Jurisdiction(s)	FY17	FY18	FY19	FY20	FY21	Change
SVHC (Norfolk/Chesapeake/ Western Tidewater)	85 / 9%	134 / 14%	173 / 16%	174 / 19%	182 / 19%	No Change

### Number of Homeless

Jurisdiction(s)	FY17	FY18	FY19	FY20	FY21	Change
SVHC (Norfolk/Chesapeake/ Western Tidewater)	703	773	700	709	564	↓

### Percentage of Adults Who Increased Earned Income

Jurisdiction(s)	FY17	FY18	FY19	FY20	FY21	Change
SVHC (Norfolk/Chesapeake/ Western Tidewater)	38%	40%	40%	35%	26%	↓

*\*For Adult System Leavers*



Percentage of Adults Who Increased Total Income

Jurisdiction(s)	FY17	FY18	FY19	FY20	FY21	Change
SVHC (Norfolk/Chesapeake/ Western Tidewater)	50%	54%	67%	55%	61%	↑

\*Includes both earned income and non-employment cash for Adult System Leavers

Number of Persons Who Become Homeless for the First Time

Jurisdiction(s)	FY17	FY18	FY19	FY20	FY21	Change
SVHC (Norfolk/Chesapeake/ Western Tidewater)	1,644	1,766	2,039	1,485	1,185	↓

Percent of Successful Housing Placements

Jurisdiction(s)	FY17	FY18	FY19	FY20	FY21	Change
SVHC (Norfolk/Chesapeake/ Western Tidewater)	98%	98%	98%	98%	97%	↓

\*Includes both exits from and retention in Permanent Housing except PH-RRH