



Annual Report

July 1, 2018 - June 30, 2019

About GVPHC

The Greater Virginia Peninsula Homelessness Consortium (GVPHC) is a regional body comprised of six jurisdictions: Newport News, Hampton, Poquoson, Williamsburg, James City County and York County.

GVPHC serves as a regional Continuum of Care (CoC) organization, responsible for coordination and management of federal and state funding for homeless services. Hampton Department of Human Services is the designated CoC lead agency while facilitation and coordination is provided by The Planning Council. GVPHC recognizes five subcommittees: Leadership Team, Program Monitoring, HMIS, Housing Resource, Service Coordination and Assessment Network (SCAAN).



GVPHC Mission

To develop, sustain, and coordinate a comprehensive continuum of care for citizens at risk of, or experiencing, homelessness.

Inside the Report

This report focuses on activities of the GVPHC between July 1, 2018 and June 30, 2019. Data provided is sourced from the Hampton Roads HMIS (Homeless Management Information System) administered by The Planning Council. This report highlights populations served by partners as reported to the US Department of Housing and Urban Development (HUD) using System Performance Measures (SPMs).

Hampton Roads HMIS

The Homeless Management Information System (HMIS) is comprised of data collected from service provider agencies licensed to utilize the database. All data is merged to create the Hampton Roads HMIS, a repository for client-level data, which identifies gaps and contributes to the understanding of service populations. Participation is required for federally and state funded homeless service providers. Providers are listed online at <http://www.gvphc.org/hmis.html>

Special thanks to the following people for providing guidance and oversight to GVPHC:

COMMISSION ON HOMELESSNESS

Alan Archer, City of Newport News
 Pete Walentisch, City of Williamsburg
 Wanda Rogers, City of Hampton
 Barb Watson, James City County
 Abbitt Woodall, York County
 Joy Cipriano, Hampton-Newport News
 Community Services Board
 Venerria Thomas, City of Newport News

COMMITTEE CHAIRS

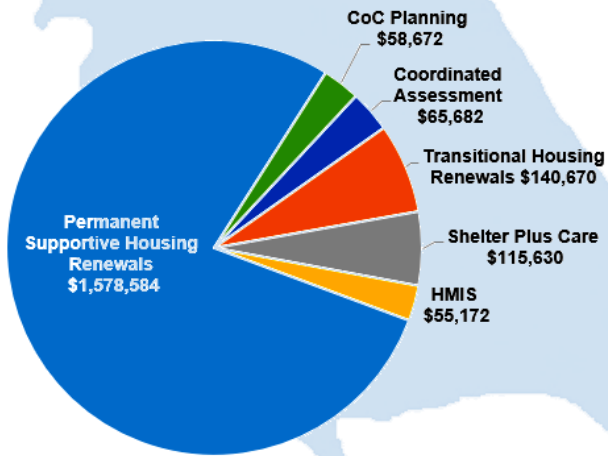
Chairpersons: Darryle Brown, Charvalla West	Housing Resource Committee: Daniele Wynn, Becki Wildenberger
Treasurer: Anita Taylor	SCAAN Committees:
Program Monitoring Committee: Sylvia Jones, Ann Ruffin	Lower Peninsula Angel Hill, Syreeta Williams
HMIS Committee: Brother Tim Luken, Rachel Gibson	Upper Peninsula Charvalla West, Monica Jones, Denise Kirschbaum

Federal and State Funding Awards

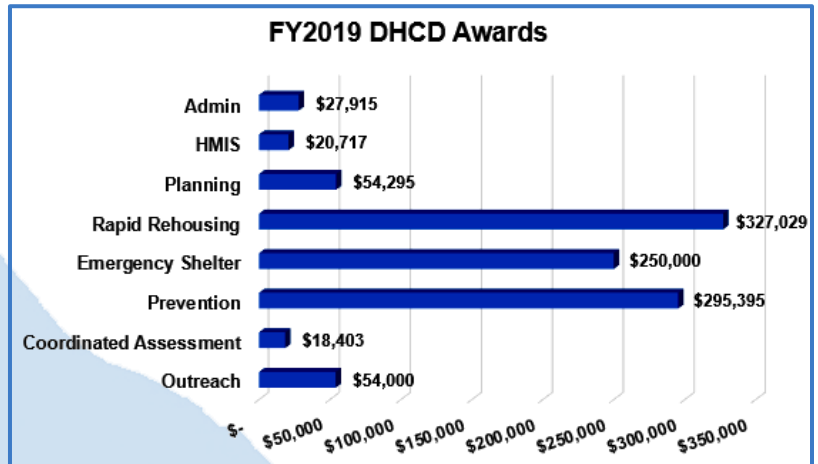
GVPHC works to secure and maintain funding from a variety of sources, including federal, state, local, and private funding. This funding is directed towards the provision of outreach and assessment, prevention, housing, case management, support services, database, other administration and planning activities.

In the last year, GVPHC was awarded \$2,014,410 from the U.S. Department of Housing and Urban Development (HUD). The Virginia Department of Housing and Community Development (DHCD) awarded an additional \$1,047,754.

FY2018 GVPHC HUD Awards



FY2019 DHCD Awards



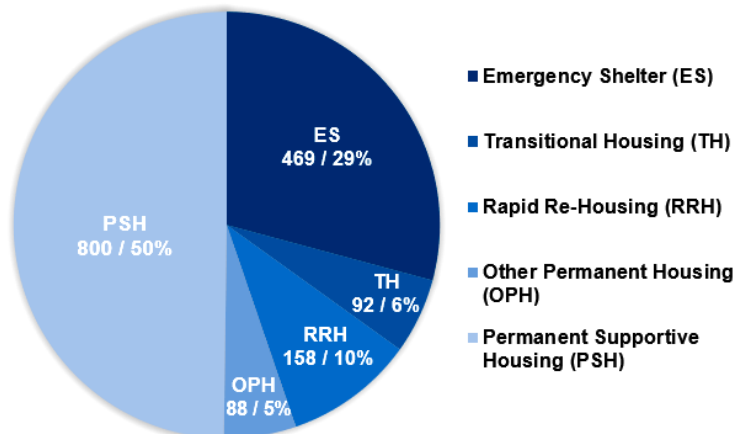
Housing Inventory

These are resources for housing services available within the CoC. The pie graph below illustrates the proportion of beds available by project type as reported for the 2019 Housing Inventory Count (HIC). The HIC is compiled each year in conjunction with the Point in Time (PIT) Count and is reported to HUD. The PIT Count seeks to identify the need in the local CoC on a given night; the HIC considers the housing services available to meet that need. It is important to remember that a variety of factors come into play when looking at Housing Inventory, such as utilization (the number of persons receiving services that night), turnover rates (the number of persons per bed, and fluctuating household sizes, to name a few.

View the GVPHC 2019 PIT Count Report online: <https://www.gvphc.org/homeless-data1.html>

2019 GVPHC TOTAL BEDS BY PROJECT TYPE

Project Type	Average HIC Utilization Rate
Emergency Shelter (ES)	62%
Transitional Housing (TH)	69%
Other Permanent Housing (OPH)	69%
Permanent Supportive Housing (PSH)	92%
Rapid Rehousing (RRH)	100%



System Performance Measures Trend Report FY 2016-2018

Measuring performance evaluates progress towards established goals. The HEARTH Act requires HUD to award funding based on competitive, measurable outcomes, or performance –based selection criteria. HUD has defined seven System Performance Measures (SPM). These measures evaluate system-wide performance of both federally funded and non-federally funded agencies. The SPM data below is sourced from HMIS, with the exception of one measure that reports the Point in Time Count data.

Length of Time Persons Remain Homeless

Jurisdictions	FY16	FY17	FY18	Change
GVPHC (Hampton/Newport News/ Poquoson/ Williamsburg/James City/York)	98	92	66	↓

Returns to Homelessness From Permanent Supportive Housing Within 2 Years

Jurisdictions	FY17	FY18	Change
GVPHC (Hampton/Newport News/ Poquoson/ Williamsburg/James City/York)	73 / 11%	91 / 16%	↑



Number of Homeless

Jurisdictions	FY16	FY17	FY18	Change
GVPHC (Hampton/Newport News/ Poquoson/ Williamsburg/James City/York)	464	512	243	↓

Percentage of Adults Who Increased Earned Income

Jurisdictions	FY16	FY17	FY18	Change
GVPHC (Hampton/Newport News/ Poquoson/ Williamsburg/James City/York)	18%	0%	11%	↑

Percentage of Adults Who Increased Total Income

Jurisdictions	FY16	FY17	FY18	Change
GVPHC (Hampton/Newport News/ Poquoson/ Williamsburg/James City/York)	50%	41%	69%	↑

*Includes both earned income and non-employment cash

Number of Persons Who Become Homeless for the First Time

Jurisdictions	FY16	FY17	FY18	Change
GVPHC (Hampton/Newport News/ Poquoson/ Williamsburg/James City/York)	1,267	1,148	560	↓

Percent of Successful Permanent Housing Placements

Jurisdictions	FY16	FY17	FY18	Change
GVPHC (Hampton/Newport News/ Poquoson/ Williamsburg/James City/York)	93%	94%	95%	↑

*Includes both exits from and retention in Permanent Housing

How do people access services?

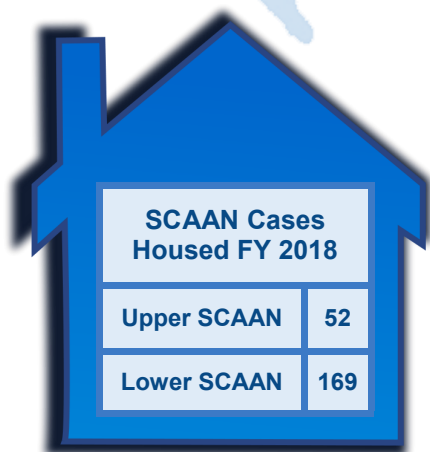
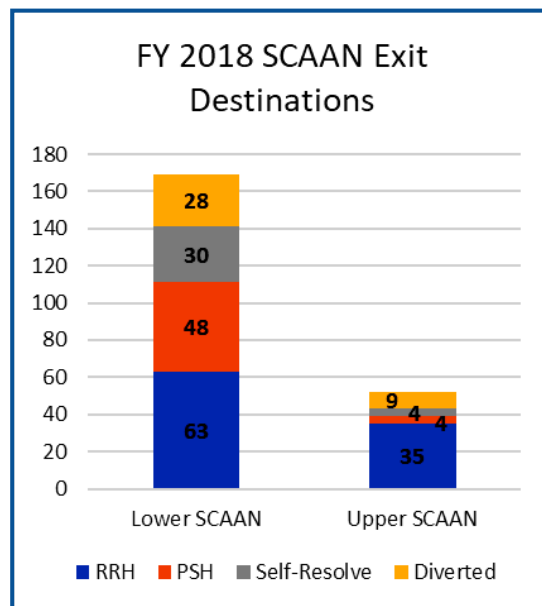
The GVPHC has implemented a *No Wrong Door* approach to Coordinated Entry. Households experiencing homelessness access the Coordinated Entry System (CES) through central access points such as the Regional Crisis Hotline, LGBT Life Center of Hampton Roads, outreach efforts, Day Service centers, as well as Emergency Shelters. The CES is a national best practice that effectively:

- 🏠 Prevents households experiencing homelessness from entering and exiting multiple programs before their needs are met.
- 🏠 Reduces the amount of research and phone calls households experiencing homelessness make before finding services.
- 🏠 Informs communities about their local service needs and gaps.
- 🏠 Increases collaboration between service providers.
- 🏠 Reduces new cases of homelessness through diversion and prevention.
- 🏠 Reduces or erases service provider wait lists.
- 🏠 Improves community performance toward meeting the goals set forth by the HEARTH Act.

Households are first triaged for diversion and prevention. If efforts are unsuccessful, the households are assessed with the Vulnerability Index and Service Prioritization Decision Assistance Tool (VI-SPDAT) to determine the level of housing intervention necessary for them to become self-sufficient. Case managers present the household's history and assessment score to the Service Coordination And Assessment Network (SCAAN) committee. The CoC prioritizes chronically homeless, veteran households, and the most vulnerable households for housing program vacancies.

The SCAAN subcommittees processed a total of 378 cases. While there are 82 cases pending at year's end, 221 housing placements were made, for a housing rate of nearly 60%.

For more information on Coordinated Entry visit: <https://www.gvphc.org/provider-resources.html>



Highlights

The Four Oaks Day Service Center is a new strategy in Newport News, created by a joint venture between the City of Newport News and Volunteers of America Chesapeake & Carolinas. On-site partners at the Center are helping people transition out of homelessness into employment, stable housing and independence.

Four Oaks aims to break the cycle of homelessness and poverty through a low-barrier, client-centered, trauma-informed approach to case management services.

The center offers workforce development supports, housing assistance and comprehensive case management services, which give people the opportunity to transform their lives. In this one-stop service and assistance center, men, women and families experiencing homelessness receive supports and are connected to comprehensive community services under one roof.



Learn more at <https://www.voachesapeake.org/four-oaks>